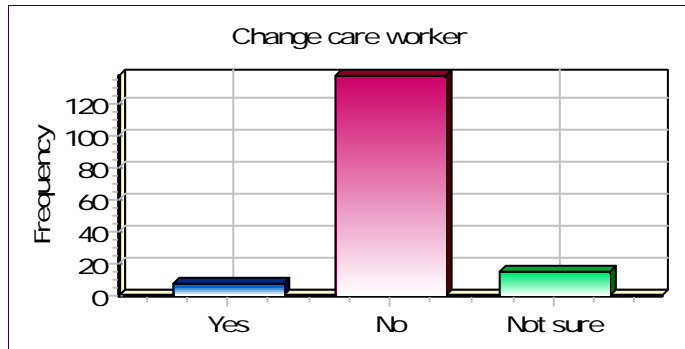
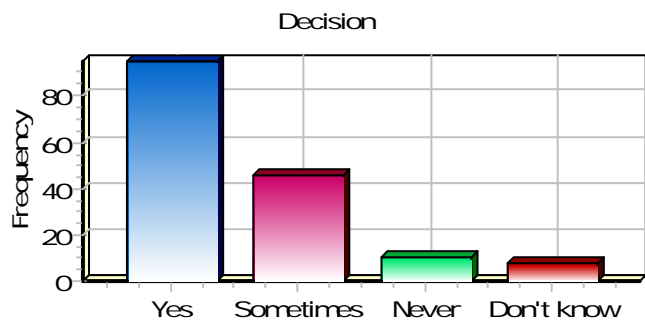


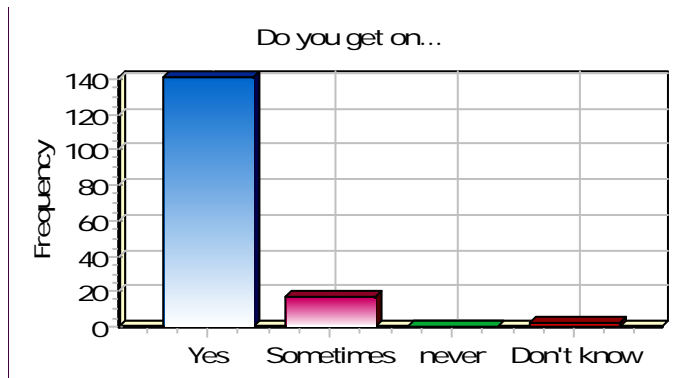
Graph 1. Does your home care worker usually...



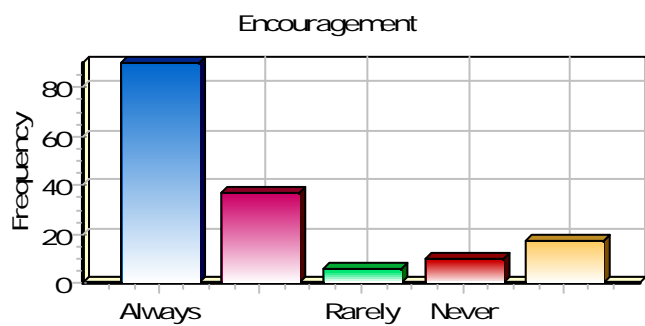
Graph 2. If you could, would you want to change your home care worker?



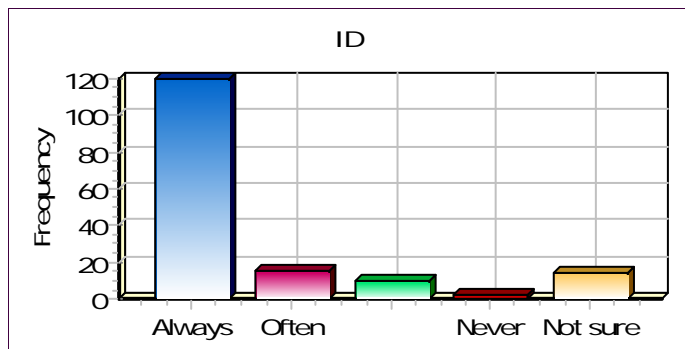
Graph 3. Do you help decide what your home care worker does for you?



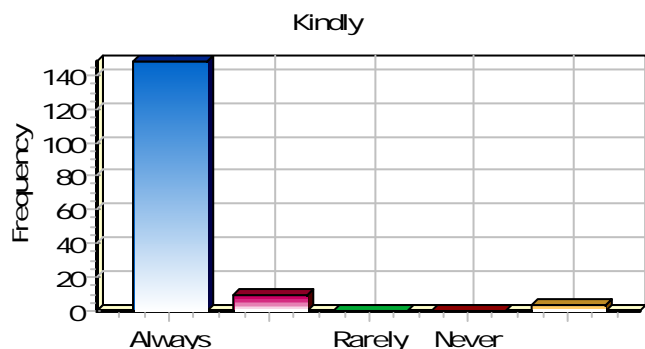
Graph 4. Do you get on with your home care worker?



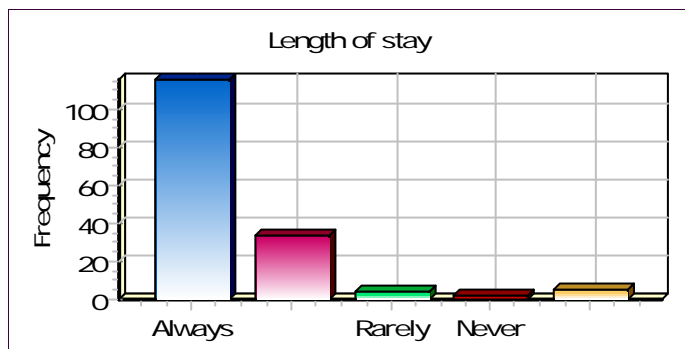
Graph 5. Does your home care worker encourage you to do as much as you can for yourself?



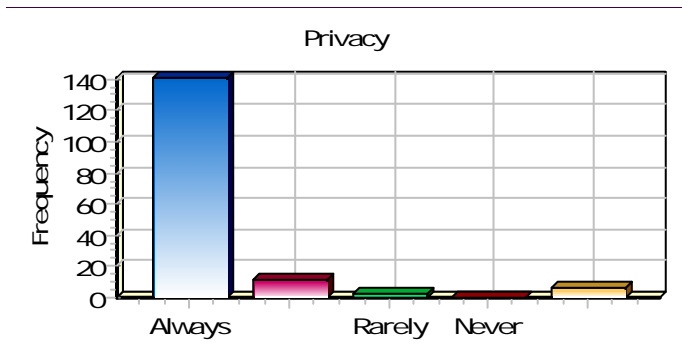
Graph 6. Does your home care worker show or wear identification whilst in your home?



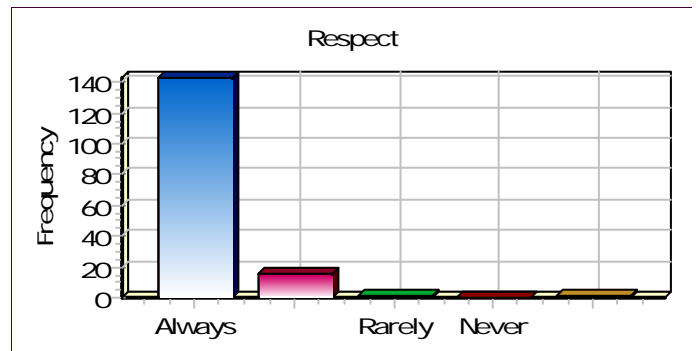
Graph 7. Does your home care worker treat you kindly?



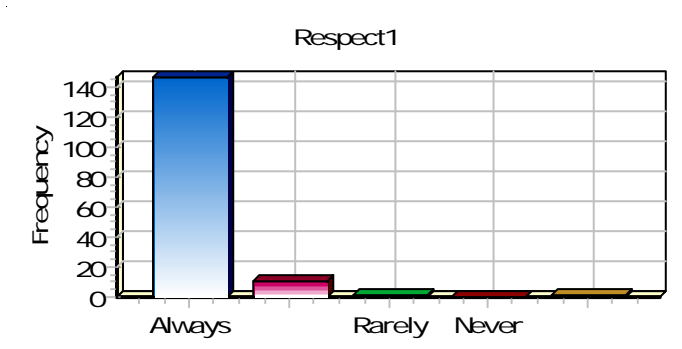
Graph 8. Does your home care worker stay the agreed length of time?



Graph 9. Does your home care worker respect your privacy??



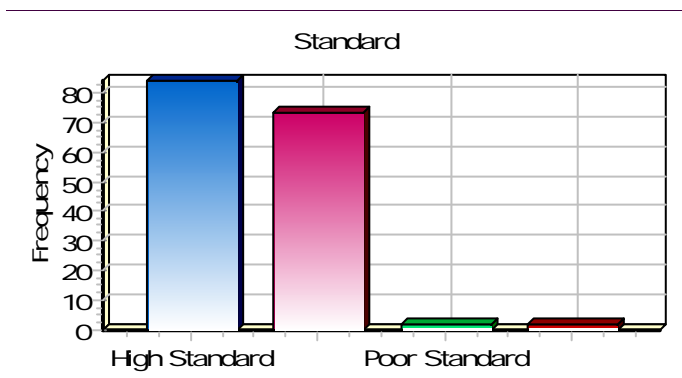
Graph 10. Does your home care worker treat you with respect?



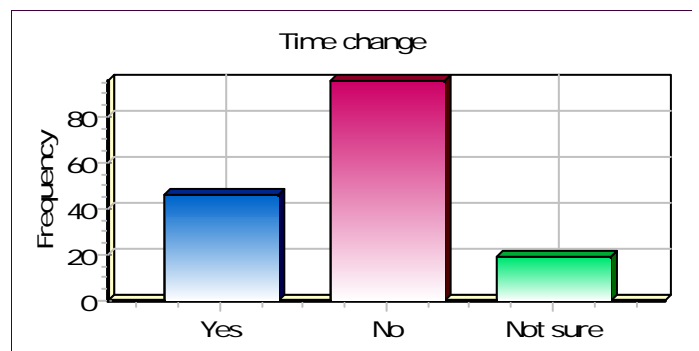
Graph 11. Does your home care worker treat your possessions with respect?



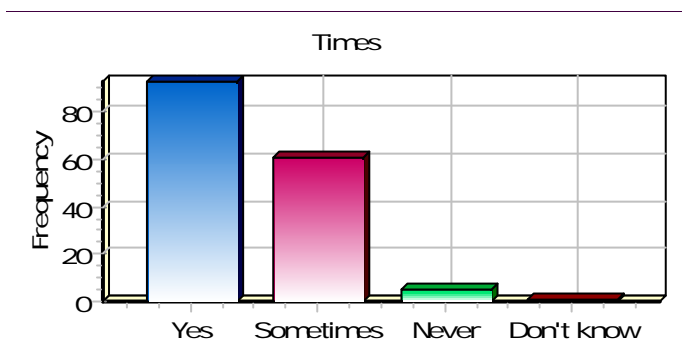
Graph 12. Is it usually the same home care worker or team of home care workers that come to your home each week?



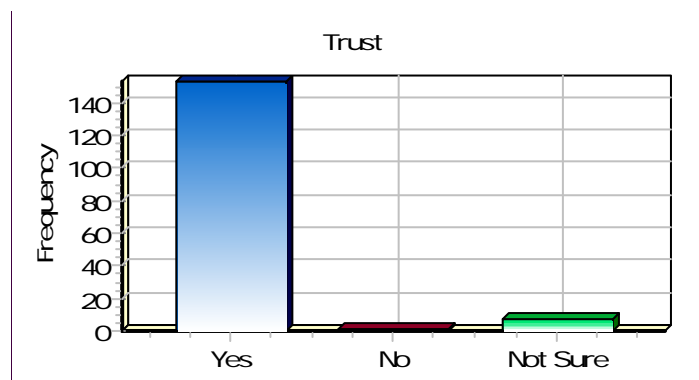
Graph 13. Does your home care worker work to:



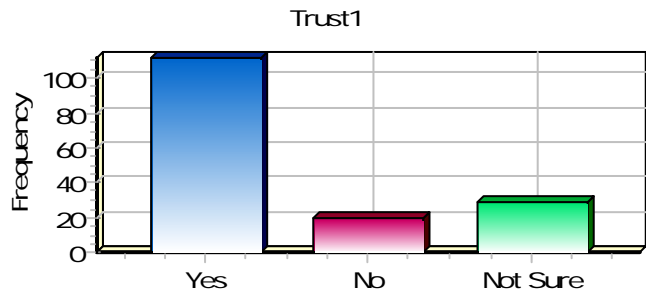
Graph 14. If the usual time of your visit is changed are you informed in advance?



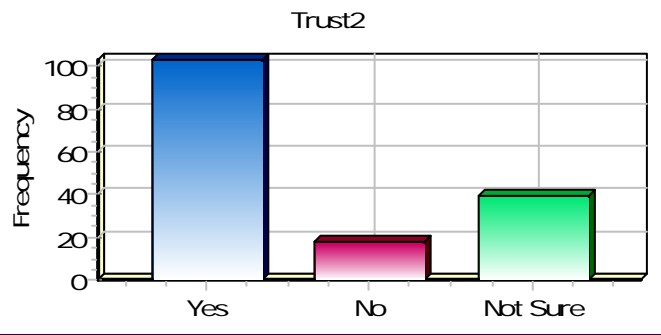
Graph 15. Are you happy with the times your care worker comes to your home?



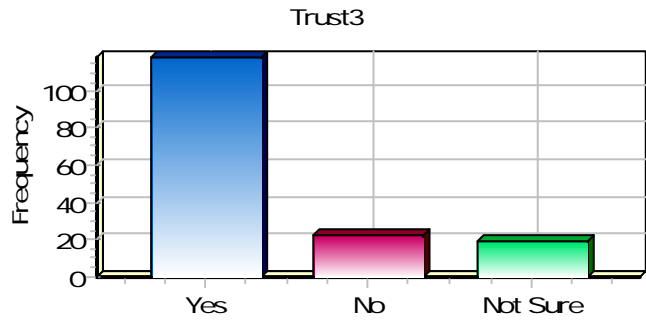
Graph 16. Do you trust your home care worker?



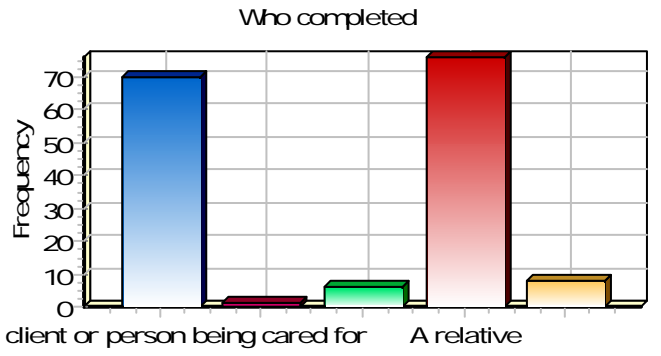
Graph 17. Does your Home Care Support worker wash their hands and wear protective gloves and aprons when carrying out tasks?



Graph 18. When you ring the office, are your concerns dealt with efficiently?



Graph 19. Would you feel comfortable about making a complaint if you had any concerns?



Graph 20. Who completed this questionnaire?